

## THE QUIET ONE® SERVICE BULLETIN

1. To remove the twist and lock sound cover, grasp the cover with two hands. With your right hand resting on the blender, press your thumb against the cover, pushing to the back of the blender in a counterclockwise direction. With your left hand, use your index finger to pull the cover towards the front of the blender. Use a counterclockwise motion to unlock the cover.



2. Continue pressing until the locking tabs are free, and the cover can be lifted up from the unit.



3. Lift the cover up and away from the blender base.



4. This is what your blender base should look like with the cover removed.



5. To install the cover, align the cover over the tabs on the motor adapter plate. Twist the cover using a clockwise motion continue twisting until you reach the fully locked position.



## TWIST LOCK FAQ

- **My old blender has a different type of sound cover. Can I use the new twist and lock cover?**  
If your blender has the locking tab motor adapter design, you can use a twist and lock cover.



## TWIST LOCK FAQ (CONTINUED)

- **I have a new blender with a twist and lock cover. Can I use my old magnetic style cover on this machine?**

No, the older blenders had magnets in the blender base that held the cover down. The new twist and lock motor bases do not have magnets.

- **My new twist and lock blender does not have an isolation gasket. Do I need one?**

No, with the new twist and lock cover the isolation gasket is not needed.

- **I have a new blender with a twist and lock motor adapter plate, with an isolation gasket and a magnetic style cover. Can I switch to the new twist and lock design?**

Yes, you can use either type of cover on this design.

- **I have several older units with magnetic sound covers. I just purchased a new blender and it has the twist and lock cover. I would like to switch all my blenders to the twist and lock design.**

Vitamix is currently not offering an upgrade package to convert your old machines to the twist and lock design.

- **I just had my blender in for repair, and when it was returned it had a twist and lock motor plate. Can I still use my magnetic cover and isolation gasket?**

Yes, you can still use your magnetic style cover, or you can upgrade to the new twist and lock cover and eliminate the isolation gasket.

- **I have a magnetic style sound cover, and I want to switch to a twist and lock cover. Is my old front cover from my existing sound cover compatible with the new twist and lock design?**

Yes, your old front cover can be used with the new twist and lock design.

- **I bought a new blender a few months ago, and I see it has the black motor plate with the tabs designed for a twist and lock cover. Can I purchase a new twist and lock back cover to convert my blender to twist and lock?**

Yes, you can purchase a new rear cover (item 064144) and use your existing front cover to make the cover compatible with twist and lock.

- **I have a T&G 2 or Blending Station Advance and I see it has the twist and lock style motor plate with tabs on it. Can I use The Quiet One® sound cover on my blender?**

No, the TQO cover will not fit on a T&G 2 or a Blending Station Advance. The twist and lock cover will only fit on the current TQO design.

## STILL HAVE QUESTIONS?

Please contact Commercial Technical Support at 800.886.5235 or [commercialts@vitamix.com](mailto:commercialts@vitamix.com).